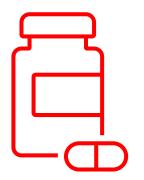


Folketinget, København - September 10, 2020 | Carl Adam Holmberg, Head of Snälltåget

Sustainability in sustainable travel - Painkillers or remedy?

Painkillers



- Short term solution
 - Block competition and innovation
- Monopoly with subsidies
 - Incumbents in partnership
- Market definied by the politicians
 - Traditional way of thinking



Remedy

- Long term solution
 - Stimulate competition and innovation
- Improved conditions
 - Fair conditions and reasonable costs
- Market definied by the customers
 - Market insight, market driven



It's time to prepare for tomorrow!

- Positive with the regained interest in night trains
- Long term solution needed it takes time to change the industry (compare development in flight industry)
- Lack of night train connections today the incumbents have failed
 - Competition vs Monopoly Innovation vs Old thruths
- Grean Deal and the Railway packages SERA (Single European Railway Area)
 - European Year of Rail 2021
 - EU 1370/2007 forbids a PSO (Public Service Obligation) if a route is commercially viable. Government should encourage international open access rather than PSO.
 - Mix PSO + open access or direct awards = not a way forward!

STOCKHOLM

About Snälltåget

- Established in 2007
- Part of the French-German mobility company Transdev
- Night train
 - (Stockholm –) Malmö (Copenhagen Hamburg –) Berlin (since 2012/2020-21)
 - Malmö Stockholm Åre / Vemdalen (since 2007)
- Day train
 - Malmö Stockholm (since 2009)
- Open access no subventions
- Customers
 - > 700 000 pax/year
 - Customer satisfaction: > 90 %
 - Leisure segment (onboard experience; retro style and restaurant Krogen, connecting bus services)

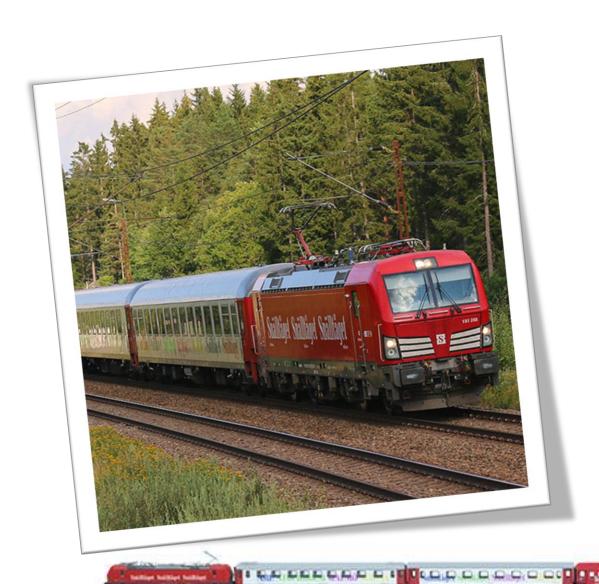


Challenges - international night trains

"Impossible to operate night trains without subventions"

- Significant variation in demand (weekday/season) – need to optimize
- Traditional night trains few passengers and rolling stock used once a day
- High operational cost due to national barriers (signalling, language, safety regulations etc) and also the cost for track access
 - Approximately 25-30% of the operational cost for a night train Malmö-Berlin relates to track access fees





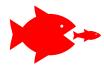
What does Snälltåget do?

- Online booking to 30 German cities, more to come
- Increased night train capacity with 600 seats/beds from 2020
- Concept development
- Routing via Denmark
- Expanded services in 2021 (2020)
 - Stockholm-Malmö-Copenhagen-Hamburg-Berlin: +150% vs 2019
 - Malmö-Copenhagen-Austrian alps: new service

How to develop the night train market at lowest cost and best impact on the climate?



Act with a long term perspective with the customers in focus



Do not create new monopolies and block the market/competition \rightarrow else end up in fewer trains and higher costs



Single European Railway Area in reality \rightarrow long term conditions (signalling system, language, working rules, national regulations etc)



Fair infrastructure access rules -> i.a. international trains need to be prioritized



Reduce track access fees for international trains -> support competition, more trains

What will the future look like?

